



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

NEATH PORT TALBOT COUNTY BOROUGH COUNCIL

Social Services, Housing & Community Safety Cabinet Board

9th March 2023

**Report of the Heads of Children's Services, Adult Services and
Housing & Community Safety (Keri Warren, Angela Thomas &
Chele Howard)**

Matter for Monitoring

Wards Affected: All

**Report Title: CHILDREN & YOUNG PEOPLE SERVICES, ADULT
SERVICES and HOUSING & COMMUNITY SAFETY – 3rd
QUARTER (April 2022– December 2022) PERFORMANCE
REPORT**

Purpose of the Report:

1. The purpose of this report is to provide Members with Performance Information and Complaints & Compliments Data for Children & Young People Services, Adult Services and Housing & Community Safety for the 3rd Quarter Period (April 2022 – December 2022). This will enable the Social Services, Housing & Community Safety Being Cabinet Board and Scrutiny Members to discharge their functions in relation to performance management.

Executive Summary:

2. Although a new set of Statutory Welsh Government Performance Metrics was introduced for Social Services during 2020-21, they are not included as part of this quarterly performance report, but will be fully accounted for in the End of Year (Quarter 4) Performance Report. This report specifically relates to a small number of Key Performance Indicators (KPI's), the number of Complaints and Compliments received by the Directorate during the 3rd Quarter Period (April 2022 – December 2022), as well as, a number of key Service specific High Level Measures for both Children & Young People and Adult Services.

Background:

3. Failure to produce a compliant performance monitoring report within timescale could lead to non-compliance within our Constitution and hinder the full and transparent scrutiny of performance across the Directorate. This report enables Members to monitor and challenge performance across Children & Young People Service, Adult Services and Housing & Community Safety, whilst taking into account required reporting obligations.

Financial Impacts:

4. No Implications

Integrated Impact Assessment:

5. There is no requirement to undertake an Integrated Impact Assessment as this report is for monitoring / information purposes.

Valleys Communities Impacts:

6. No Implications.

Workforce Impacts:

7. No implications.

Legal Impacts:

8. No implications

Risk Management Impacts:

9. There is little or no risks associated with the information contained in this report.

Crime and Disorder Impacts:

10. Section 17 of the Crime and Disorder Act 1998 places a duty on the Council in the exercise of its functions to have “due regard to the likely effect of the exercise of those functions on and the need to do all that it reasonably can to prevent:

- a) Crime and disorder in its area (including anti-social and other behaviour adversely affecting the local environment); and
- b) The misuse of drugs, alcohol and other substances in its area; and
- c) Re-offending the area”

11. There is no impact under the Section 17 of the Crime and Disorder Act 1998 through the information contained in this report.

Counter Terrorism Impacts:

12. The information contained in this report is likely to have no impact on the duty to prevent people from being drawn into terrorism.

Violence Against Women, Domestic Abuse and Sexual Violence Impacts:

13. Section 2(1) of the Violence Against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 introduced a general duty where a person exercising relevant functions must have regard (along with all other relevant matters) to the need to remove or minimise any factors which —

- (a) increase the risk of violence against women and girls, or
- (b) exacerbate the impact of such violence on victims.

14. The information contained in this report is likely to have no impact on the above duty.

Consultation:

15. There is no requirement for external consultation on this item

Recommendations:

16. Not applicable.

Reasons for Proposed Decision:

17. Not applicable.

Implementation of Decision:

18. No decision to be made. For information only.

Appendices:

19. Appendices listed as follows: -

- a. **Appendix 1** – Children & Young People Services 3rd Quarter Performance Report (April 2022 – December 2022).
- b. **Appendix 2** – Adult Services 3rd Quarter Performance Report (April 2022 – December 2022).
- c. **Appendix 3** – Children & Young People Services 3rd Quarter Compliment & Complaints Report (April 2022 – December 2022)
- d. **Appendix 4** – Adult Services 3rd Quarter Compliment & Complaints Report (April 2022 – December 2022)

- e. **Appendix 5** – Housing & Community Safety 3rd Quarter Performance Report (April 2022 – December 2022)
- f. **Appendix 6** – Children & Young People Services and Adult Services High Level Measures Report
- g. **Appendix 7** – Children & Young People Services Quality Assurance Overview Report

List of Background Papers:

20. None.

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